

5/29/2018

Dear WHP Owners,

First, we must apologize for not informing you sooner of the situation that we are going through with obtaining a pool services company and lifeguards.

We thought that we had the situation under control and that we would open the pool as normal by Memorial Weekend. As you know, this didn't happen.

The fact of the matter is that our previous pool company did not inform us until late April that they would no longer service us. Ted started the process of getting all in order with the pool services company in January of this year, but the pool services company wanted to hold off to revise the contract. He again contacted that company in March and was told that they were in the process of revising the contract. In late April Ted received an email stating that they would not renew our contract. This, what we believe to be a vengeful act by them, stems from an altercation last year between pool services staff and our cleaning staff. We believed that incident was behind us. Evidently not. The previous pool service company waited until the end of April to inform us they would no longer service us, knowing that at that point, being late in the season for scheduling these services, we would find it extremely difficult to find another company and lifeguards, and we have found it difficult.

We have been frantically looking for pool services and lifeguards by making numerous calls, and advertising in local newspapers. We have found a company that will open and maintain the pool for us, but they cannot provide lifeguards, they are all booked for the season.

We are just as upset as the rest of you (we and our families use the pool too) and ask that you bare with us as we struggle to find these services.

Best regards,

Pat Heath, President

WHP Board of Directors and Staff