

Rates & Services

(All rates are monthly rates unless otherwise stated. Rates are subject to change.)

Serving parts of Sussex County, Delaware

Effective July 7, 2020

Digital TV Service Rates

Variety TV* (formerly Family TV - includes Digital Music)	\$77.03
Local Broadcast Station Surcharge	\$16.67
Regional Sports Surcharge	\$4.02
HBO*	\$18.95
Showtime*	\$14.95
Cinemax*	\$12.95
Starz/Encore*	\$14.00
Hustler TV*	\$24.95
Vivid TV*	\$24.95
Playboy TV**	\$9.95
International Channels**	\$9.99 each
<small>(Rai Italia, Russian TV Network, Channel One Russia, The Filipino Channel, TV5MONDE, TVK, SBTV)</small>	
HD Pak***†	\$6.95
Kids & Variety Digital Pak*†	\$7.95
Sports & Information Digital Pak*†	\$7.95
Movies & Music Digital Pak*†	\$7.95
Here TV (requires TiVo Receiver)	\$7.99
Hopster (requires TiVo Receiver)	\$4.99
Too Much for TV (requires TiVo Receiver)	\$14.95
Music Choice Relax (requires TiVo Receiver)	\$5.99
Music Choice Karaoke (requires TiVo Receiver)	\$6.99
Dog TV (requires TiVo Receiver)	\$4.99
Mature Lust (requires TiVo Receiver)	\$24.95
Falcon (requires TiVo Receiver)	\$24.95
Erotic Sensation (requires TiVo Receiver)	\$24.95
Arouse (requires TiVo Receiver)	\$24.95
Digital Gateway (Digital Receiver required. Includes Interactive Guide, Digital Music and VOD/PPV access.)	\$4.00
PPV Movies‡ (adult and special event prices may vary)	\$4.99 per movie
HD PPV Movies‡ (adult and special event prices may vary)	\$5.99 per movie
SD/HD VOD Movies‡ (adult and special event prices may vary)	\$5.99 per movie
NFL RedZone** (requires subscription to Sports & Information Pak)	\$54.99 per season
TiVo® DVR Service (Mediacom Internet and TiVo Receiver(s) required)	\$14.95
TiVo® Multi-Room DVR Service (Mediacom Internet and TiVo Receivers required)	\$19.95
Nonstandard DVR Fee	\$5.00

*Digital, HD or TiVo Receiver or CableCARD on your retail device required.

**HD or TiVo Receiver, or CableCARD on your retail device required.

‡Digital Receiver, HD Digital Receiver or TiVo Receiver required.

†Requires subscription to Variety TV.

High-Speed Internet Services

Download/Upload Speeds**/Data Allowance/Monthly Residential Rates

Access Internet 60: 60 Mbps/5 Mbps/60 GB	\$29.99
Launch Internet: 60 Mbps/5 Mbps/200 GB†	\$49.99
Internet 60: 60 Mbps/5 Mbps/400 GB	\$69.99
Internet 100: 100 Mbps/10 Mbps/1000 GB	\$79.99
Internet 200: 200 Mbps/20 Mbps/2000 GB	\$99.99
Internet 500: 500 Mbps/30 Mbps/4000 GB	\$119.99
1 Gig Internet: 1000 Mbps/50 Mbps/6000 GB	\$139.99
Xtream Wi-Fi 360 (Includes 1 Modem and 2 Wi-Fi Extenders)	\$16.50
Internet Surcharge (applies to customers subscribing only to Mediacom High-Speed Internet)	\$15.00
Wi-Fi Certification (one-time fee)	\$49.00

†Limited availability

**Speeds are up to amounts, are not guaranteed and may vary.

Digital Phone Service

(Monthly fee includes unlimited calling in United States, Puerto Rico, US Virgin Islands and Canada, plus 13 calling features including Caller ID and Call Waiting)

Phone Service	\$49.95
Phone Service (with Family OR Internet Service)	\$39.95
Phone Service (with Family AND Internet Service)	\$29.95
WorldTalk 200 Phone Service for Landlines & Mobile* (200 minutes to 67 countries)	\$9.99
WorldTalk 250 Phone Service for Landlines & Mobile* (250 minutes to 87 countries)	\$19.99
200 Additional Minutes for WorldTalk 200 Phone Service for Landline & Mobile**	\$9.99
250 Additional Minutes for WorldTalk 250 Phone Service for Landline & Mobile**	\$14.99
Voicemail	\$4.95
Non-published Directory Listing	\$4.50

*Requires Mediacom Phone Service.

**Only one block per month. All minute blocks expire at the end of the calendar month regardless of when purchased.

Bundled Packages

(Available for new customers only.)

60 + Variety TV + Phone

(Includes Variety TV, 1 TiVo Receiver, Wi-Fi†, Phone, Voicemail, your choice of high-speed data below)

Internet 60	\$179.99
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Add-ons & Upgrades

Speed Boost from Internet 60 to Internet 100	plus \$10.00
Speed Boost from Internet 100 to Internet 200	plus \$20.00
Speed Boost from Internet 200 to Internet 500	plus \$20.00
Speed Boost from Internet 500 to 1 Gig	plus \$20.00
Xtream Complete (includes TiVo MR DVR, Wi-Fi 360, Wi-Fi Certification, Wire Maintenance)	\$20.00

†Data modem required.

Monthly Equipment Fees

(Not all video service features may be available based on your equipment choices.)

HD Digital Receiver with Remote (includes Digital Gateway; for boxes installed after June 22, 2016)	\$10.50
HD DVR Receiver with Remote (includes Digital Gateway; for boxes installed after June 22, 2016)	\$10.50
TiVo Receiver with Remote†	\$10.50
Additional TiVo Receivers (includes e-boxes and TiVo minis)	\$6.00
CableCARD* (for use with your retail device)	\$1.99
Data/Phone Modem Rental (includes Wi-Fi)	\$12.00
Additional Wi-Fi Extenders**	\$2.99

*Does not support interactive guide, VOD/PPV Access.

**Applies after first two extenders included with Xtream Wi-Fi 360. Must subscribe to Xtream Wi-Fi 360.

†Does not support interactive guide, VOD/PPV access or premium services.

‡Requires Mediacom Internet. Enables Mediacom interactive guide, VOD/PPV access or premium services.

Installation & Service Calls Fees

(All rates are per instance fees unless otherwise stated.)

Standard Installation*	\$99.99
Installation of Additional TV Outlets (same trip)	\$15.00
Installation of Additional TV Outlets (separate trip)	\$49.00
Xtream Wi-Fi 360 Extender Installation	\$29.99
Installation of New Phone Jack (if needed)	\$75.00
Installation of Additional Phone Jacks (if needed)	\$49.00
Trip Charge**	\$49.00

*Applies to all standard installations for homes with existing wiring that are up to 150 feet from an access point on Mediacom's network. Some installations require custom work and prices may vary. Relocation of existing wiring, additional outlets, wall fishes and other custom work is not included.

**Applicable when adding and/or relocating outlet, transferring service locations, reconnecting, upgrading and/or downgrading services and picking up equipment when we have to send a technician to your service location. Not applicable if services performed are covered by optional Home Wire Maintenance Plan to which the customer subscribes.

Other Fees

(All rates are per instance fees unless otherwise stated.)

Data Overage Charge per 50 GB Block* (See Additional Terms document for details)	\$10.00
Home Wire Maintenance (monthly recurring fee)	\$4.95
Xtream Assurance (monthly recurring fee)	\$10.00
Processing Fee for Payment by Phone with Customer Service Rep	\$5.00
Activation Fee	\$10.00
Electronic Account Reactivation or Change	\$2.00
Field Service Charge	\$49.00
Change of Phone Number	\$15.00
Non-Published Number Set-Up Fee	\$15.00
Data/Phone Modem Purchase	\$199.00

8383-5000 (0010-0080, 0110-0270, 0330, 0340)



Contact us 24 hours a day/7 days a week: 855-633-4226

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Battery Backup Purchase	\$49.99
24-Hour Battery Backup Purchase	\$1,400.00
TiVo® Connector Kit Purchase	\$40.00
Late Payment Charge	\$10.00
Field Collection Charge	\$20.00
Insufficient Funds Handling Charge	\$29.00
Connection of Consumer Owned Equipment** (same trip)	\$5.99
Connection of Consumer Owned Equipment** (separate trip)	\$49.00
Unreturned Data/Phone Modem	\$139.00
Unreturned External Hard Drive	\$100.00
Unreturned Standard Digital Receiver†	\$300.00-\$500.00
Unreturned HD, DVR, HD/DVR/TiVo DVR†	\$300.00-\$500.00
Unreturned TiVo Mini	\$150.00
Unreturned Receiver Remote Control	\$25.00
Unreturned HD or Digital Adapter	\$100.00
Unreturned CableCARD	\$300.00
Unreturned Wi-Fi Extender	\$75.00
Unreturned Modem Power Cord	\$25.00
Unreturned Receiver/Adapter Cord	\$10.00
Unreturned Home Controller Touchscreen	\$319.00
Unreturned Home Controller Router	\$39.99

*\$10 per 50 GB user over usage allowance.

**This is a per item charge, including such items as a VCR, DVD player, home stereo, game equipment, etc.

†Charge determined by model type.

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Legacy Packages & Equipment

(no longer available for purchase)

Prime TV (includes Variety TV, Starz/Encore, Digital Receiver and Digital Gateway)	\$90.03
Digital Plus (requires Variety TV)	\$16.00
Digital Video Recorder Service	\$14.99
Prime Internet: 60 Mbps/5 Mbps/400 GB	\$69.99
Digital Video Recorder Service Each Additional Device	\$6.00
Additional Dynamic IP Address	\$5.00
Digital Receiver or Digital DVR with Remote	\$10.50
Digital Adapter‡	\$6.00
HD Digital Adapter‡	\$6.00
Data/Phone Modem Rental (Wi-Fi not included)	\$9.00

Xtream Silver

(Includes Variety TV, TiVo DVR Service, TiVo Receiver, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$199.98
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Xtream Gold HBO

(Includes Variety TV, Multi-Room TiVo DVR Service††, TiVo Receiver, 1 Digital Pak, HBO, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$219.98
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Xtream Gold Showtime/Starz-Encore

(Includes Variety TV, Multi-Room TiVo DVR Service††, TiVo Receiver, 1 Digital Pak, Showtime and Starz, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$219.98
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Xtream Platinum

(Includes Variety TV, Multi-Room TiVo DVR Service††, TiVo Receiver, 3 Digital Paks, HBO, Cinemax, Starz/Encore, Showtime, Wi-Fi†, Phone, 30 WorldTalk minutes*, Voicemail, your choice of high-speed data below)

Internet 100	\$239.98
Family 60 Triple (Includes Variety TV, HD Digital Receiver, Wi-Fi, Phone, Voicemail, Internet 60)	\$169.98
Family 60 Triple HBO (Includes Variety TV, HD Digital Receiver, 1 Digital Pak, HBO, Wi-Fi, Phone, Voicemail, Internet 60)	\$189.98
Family 60 Triple Showtime/Starz-Encore (Includes Variety TV, HD Digital Receiver, 1 Digital Pak, Showtime or Starz/Encore, Wi-Fi, Phone, Voicemail, Internet 60)	\$189.98
Family 60 Triple Plus (Includes Variety TV, HD Digital Receiver, 3 Digital Paks, HBO, Cinemax, Showtime or Starz/Encore, Wi-Fi, Phone, Voicemail, Internet 60)	\$209.98

Add-ons & Upgrades

Speed Boost from Internet 60 to Internet 100	plus \$20.00
Speed Boost from Internet 100 to Internet 200	plus \$10.00
Speed Boost from Internet 200 to Internet 500	plus \$10.00
Speed Boost from Internet 500 to 1 Gig	plus \$10.00
Additional TiVo Service (requires additional TiVo Receiver)	\$5.00

Home Controller Monthly Service Rates & Installation Fees

Home Controller Ultimate**^	\$39.99
(Includes 3 door/window sensors, 1 motion detector, 5 light bulbs and choice of 2 additional accessories, see below)	
Basic Security***^ (Includes 3 door/window sensors, 1 motion detector)	\$34.99

Basic Plus**	\$39.99
Home Management**	\$44.99
Home Controller Installation Fee	\$99.99
Home Controller Equipment Packages	
Security Plus (Includes 1 door/window sensor, 1 indoor or outdoor camera, 1 door lock)	\$360.00
Management Plus (Includes 4 lamp modules, 1 thermostat)	\$360.00
Safety Plus (Includes 2 smoke detectors, 2 CO detectors, 1 moisture detector)	\$360.00
Lighting Plus (Includes 10 connected light bulbs)	\$180.00

Home Controller Additional Equipment

(All equipment charges are one-time fees.)

Motion Detector	\$50.00
Curtain (clip) Motion Detector	\$50.00
Mountable Indoor Camera	\$140.00
Door/Window Sensor	\$35.00
Smoke Detector	\$60.00
Lamp Module	\$55.00
Moisture Sensor	\$45.00
Thermostat	\$140.00
Smoke & Carbon Monoxide Detector	\$160.00
Smoke Listener	\$55.00
Glass Break Sensor	\$125.00
Remote Door Lock	\$199.00
Secondary Keypad	\$99.00
Garage/Overhead Door Sensor (includes sensor and wired to wireless converter)	\$85.00

*Included 30 WorldTalk minutes are only available to customers without a WorldTalk plan subscription.

†Data modem required.

†† Additional TiVo® Receiver required.

‡Does not support interactive guide, VOD/PPV access or premium services.

***Requires Mediacom High Speed Internet Service

^Includes Touchscreen and Wireless Router, which remain the property of Mediacom.

Billing Policies

Services are billed one month in advance. Payments are due by the tenth day after the "bill from" date, after which a late payment charge will apply. Seven days advance notice is required for termination of service. All leased equipment must be returned.

Taxes and Fees

Listed rates do not include franchise fees; copyright fees; sports/local broadcast surcharges; federal, state and local taxes; or governmental regulatory fees.

How to Contact Us

Call Center (24 hours a day/7 days a week)	855-633-4226
Visit us on the Web: www.mediacomcable.com	
To view internet usage, visit: www.mediacomtoday.com	

8383-5000 (0010-0080, 0110-0270, 0330, 0340)



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