

10/9/2020

Good Afternoon All,

This is just a message to let you know that Billie met with the electrician to review past billings through Choptank. At this point, there aren't discrepancies.

I have spoken with Bob Baker. We were billed roughly 103k, so that amount is what our association is required to pay. (FYI- This time, last year, our bill was \$112,976)

The timing of our meter readings is out of sync with Choptank's reading and billing. Billie is working to get us all on the same cycle.

Last quarter, there was NO common ground charge. This quarter was a bit high. With WHP working to sync our meter reading with Choptank's billing and reading days, that could explain why things haven't been spread out evenly.

The bottom line is that our staff is working hard to streamline the meter reading process, while collaborating with our electrician to identify and correct problems within the Park. We will share more information as it becomes available. The information, here, is what we know so far.

In addition, there have been several malfunctioning meters. They are being identified and are being replaced. This is an owner issue. It is one's responsibility to notify the Park if one is not billed for electricity. At this point, the Park is absorbing the charge, and we hope to figure out a way to recuperate our loss.

The pump issue was more complex than initially stated. Toward the end of June, the light went on, indicating the tank was full. The company was called, and the tank was pumped. About 2 weeks later, the light went on again. Assuming it was filling up quickly now that the season had kicked off, the company was called, again, to pump it. Again, a couple weeks after, the light came on again. A concern developed at this point, so the tank was completely emptied, and when evaluated, it was discovered that a beach towel was stuck in the grinder. This had been causing the pump to run and work harder than it should have. Once the towel was removed, the tank began functioning properly again. So, in essence, troubleshooting took place prior to fully identifying the problem. \*\*There was no lock present on the tank when the towel was discovered. There is now a lock. It is unfortunate that things like this happen in our community.

Below, please find the billing from Choptank and the usage calculations. You will see that we were billed, as owners, for what we were charged, as an association. Also, again, there was NO COMMON GROUND CHARGE on last quarter's billing. As our cycles align, things should flow more seamlessly.

Thanks,

-Melissa

