

12/12/2020

Good Morning Everyone!

Since posting our December 2020 Newsletter, the BOD has received several complaints concerning the need for snow removal during the winter months. It was never the Board's intention to create discord with the comment, and we do not want to cause more division within our community. We were simply trying to warn owners to take precautions, and to plan ahead, if planning to visit the Park during a winter storm.

In addition, we were trying to save the owners money, as many have expressed worry over what they see as an unnecessary increase in fees. As with anything in life we try and learn from our mistakes and keep communications open. Thank you for sharing your concerns with us so that we can make decisions that benefit WHP as a whole. In the past there was no "professional plan" for snow removal. Our maintenance team did the best that they could and were met with complaints by some owners who thought they didn't do a sufficient job. After hearing from the community, we realized that many people had concerns about not being able to access their properties in the event of an emergency. We felt that we were being unreasonable, so we are seeking a compromise.

The BOD will ask our maintenance team to manage snowfall as they have in the past, to the best of their abilities. We ask that everyone realize that they are not snow removal professionals and as such we all need to appreciate their efforts. Unless we raise additional money to pay for this unbudgeted expense of professional snow removal, or unless we recuperate some of the 21k of delinquencies, we feel that this is our best approach at reaching a compromise.

We will consider owner input on this matter as we work to incorporate a plan in next year's budget to handle this issue and any associated costs. We will work with Billie to seek a contract for snow removal on an as-needed basis. However, please understand that if we can find someone willing to do this, we will likely not be their first-priority. Even though we will be working to keep the streets of our park accessible to everyone, we would still encourage you to take proper precautions.

Sincerely,

WHP BOD