



WHITE HORSE PARK COMMUNITY  
ASSOCIATION, INC.

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## NEW PAYMENT INSTRUCTIONS

December 4, 2021

Dear Unit/Home Owner,

As you are aware, we partner with The Farmers Bank of Willards to offer you a variety of payment options to pay your dues.

**Beginning January 2022**, the processing of your payments as well as ongoing support needs, such as address changes and research, will be handled by The Farmers Bank of Willards Customer Experience Team, located in Willards, MD. As such, please note the new Post Office Box information for payment remittance:

**P.O. Box 884  
Willards, MD 21874**

If you have payments set up through your Online Bill Pay, please make sure to **update the remittance address**. **If you mail checks, please make sure you submit the payment to the new address**. If payments are sent to the "old" address during this period of transition, rest assured that the payment will be received, as The Farmers Bank of Willards will forward any mail received to the new box for a period of time.

Also, remember that you may utilize the electronic payment platform, FBW Association Connect, to initiate a payment by [clicking here](#) or visiting [www.fbwbank.com](http://www.fbwbank.com). From there, you can initiate a one-time payment, setup automatic payments and/or initiate a payment via credit or debit card.

The Customer Experience Team, Cendra Williams and Alisha Biddle, stand ready to assist you with any needs. Please feel free to contact them via the following methods:

(410) 835-8906

[associationconnect@fbwbank.com](mailto:associationconnect@fbwbank.com)

Sincerely,

Janice Carr  
WHP Manager